**Highlights**

* Around Seven years’ experience in developing, scripting and executing the scripts as well as analyzing the test results.
* Excellent understanding of complete Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC) and various software methodologies including Waterfall, Agile.
* Experience in performing testing on mobile devices and operating systems such as IOs, Android and Windows Phone developed on Java and C++ based technology.
* Experience with **Mobile application testing – iPhone, iPod, iPad, Android** (small devices and tablets), Blackberry, Amazon Kindle, Windows Phones (WP7, Surface)
* Also performed onsite-offshore coordination for multiple projects to perform test related activities.
* Experience in reviewing and understanding Business requirements and writing detailed test plans, test cases, and test scripts.
* Experience in both Manual and Automated Testing Tools such as **QTP** (Quick Test Pro), **ALM/QC** (Quality Center).
* Expert knowledge in Web Service Testing using SOAP UI
* Good knowledge on the usage of the tool Device anywhere to access the mobile devices remotely.
* Performed various testing on different browsers (such as, IE8, IE9, Chrome, FireFox, Dolphin Browsers, etc) both on web and mobile devices.
* Experience in deploying build on various platform’s devices (iOS, Android,WP) for testing purpose.
* Experience in performing testing on different lower environments.
* Experienced with high volume Test Plan and Test Case generation.
* Worked with Product Managers, SMEs, Developers, Business Analyst and End-Users to test and document new product and new product enhancements.
* Experienced in testing Client-Server and Web-Based Applications developed using N-tier architecture
* Proficient in Black Box, Positive, Negative, Integration, System, Front-End, Back-End Testing, Regression and **UAT**, Functional Testing.
* Expertise in Bug tracking using bug-reporting tools such as ALM/Quality center, Rally, and JIRA during various test cycle.
* Created updated and maintained Test Matrix and Traceability Matrix and involved in Gap Analysis.
* Participated in design Walkthroughs and Inspection meetings to review Test scripts and results.
* Participated in Demo/Retrospective meeting, Planning Grooming session meeting.
* Ability to quickly understand and interpret business requirements.
* Good Documentation and Process Management skills with an ability to effectively understand the business requirements to develop a quality product.
* Excellent in communication, presentation, and interpersonal skills. Good team player with the ability to lead, manage and work independently in a time sensitive environment.
* Effective Time Management Skills and consistent ability to meet client deadline.
* Good team player with the ability to lead, manage and work independently in a time sensitive environment.
* Excellent project planning, design and management skills.
* Strong Analytical skills with the ability to quickly master new concepts and applications.

**Technical Skills**

Bug Reporting Tools: ALM/Quality Center, JIRA, TFS, Rally

RDBMS: MS SQL Server, DB2

Query Tools: TOAD, SQL Server Mgmt Studio

Web Browser: Internet Explorer, Mozilla Firefox, Google Chrome, Dolphin, Safari

Mobile OS: IOS 6.0, Android 2.3.4, Windows Phone, Amazon Kindlefire, Blackberry OS

Mobile Devices: iPhone, iPod, iPad, Samsung Galaxy, Android tablet, HTC, WP7, WP8, Surface, Amazon Kindle fire, Blackberry Bold.

Operating Systems: Windows, UNIX

Other Tools: MS (Word, Excel, Power point), MS Share Point, MS Visio, MS Outlook, Application deployment, Test Flight.

Languages: C, C++, Java, J2EE, SQL

**PROFESSIONAL EXPERIENCE**

**CVS Caremark, Phoenix, AZ Apr 16 – July 18**

**Sr. QA / Mobile Tester**

CVS Pharmacy is the largest pharmacy chain in the United States, with over 7, 000 stores in 41 states. As the retail pharmacy division of CVS Caremark.

**Project**: As a mobile tester, i worked on testing of new CVS Caremark mobile app. To use the app, one must have CVS Caremark prescription benefits through your employer, health insurance or plan sponsor.

Features of this app include: Refill mail service prescriptions without registering or logging in, Check for potential drug interactions among medications, Refill and renew mail service prescriptions from your prescription account, Find local pharmacies in your network etc.

**Responsibilities**:

* Created test plans and wrote test cases for manual execution
* Use agile systems and strategies to provide quick and feasible solutions, based on agile system, to the organization
* Production Support: Smoke testing on all production update in various environments.
* Script writing, plan and executing test including Automation with HP QTP
* Worked in Agile scrum methodology for both manual and automation testing.
* Work closely SCRUM team to create test scripts and test cases to ensure coverage of all areas of the product/feature(s)
* Review the Test Cases scripted by the offshore/onsite team members.
* Defect tracking & logging of defects in HP Quality Center and verifying the fixes
* Involved in **Mobile Computing testing** with Windows OS, iPhone, iPad and Android Essentials including cross-browser testing.
* Perform mobile testing on various **mobile** devices such as IPhone, HTC droid and Dell Streak.
* Involved in preparing Test Plan and Test Cases based on business requirements.
* Performed browser compatibility and configuration testing on various operating systems such as Blackberry OS, Android OS, and IOS etc.
* Tested and coordinated mobile applications in both Native and Web environments and validated the mobile application functionality on physical smart phone hardware devices and virtual device emulators like: Device Anywhere, perfecto mobile and Simulators like: Android SDK, IPhone SDK etc.
* Involved in validating SOAP XML specifications as per the standards.
* Functionally validated Web Services delivered in SOAP XML format as provided in specification document
* Developed automation test scripts for HP QTP.
* Created manual and automated Test Cases and Test Scripts using **ALM and QTP**
* Prepared automated scripts for Maintenance and Regression testing using HP QTP.
* Automated test scenarios for GUI, Functionality and performed data driven testing on the application inserting different data in excel sheet using HP QTP
* Created and maintained reusable Actions in Device anywhere for mobile application.
* Extensively used the HP Quality Center tool for all the test management activities like Release Planning, Test Planning, Test case Execution, Requirement Traceability and Reporting.
* Experience in performing end-to-end **User Acceptance Testing** (UAT).
* Set-up, co-ordinate & conduct system & **UAT testing** with Business Analysts and end-field users after the applications were all set.
* Automated the System, Regression and Smoke testing test cases using Device Anywhere automation testing tool
* Performed browser compatibility and configuration testing for various operating systems.
* Monitored automation results and re-executed the failed tests to confirm the bugs
* Executed manual and automated test scripts/plans and provide defect and usability feedback to the SCRUM team in a timely manner
* Conducted Functionality testing during various phases of the application using HP QTP.
* Reviewed extensive SQL Queries with complex multi-table joins and nested queries.
* Participated in SCRUM team development and maintaining testing environments
* Created test cases manually to perform different types of testing such as positive/negative, functional/regression, interface, batch testing, screen navigational testing, smoke/sanity testing, exploratory testing or Backend testing
* Created the Traceability Matrix to ensure that all the user stories are being tested and covered in the testing plan.
* Used VB Script language in HP QTP to check the various functionalities of the application.
* Used Perfecto Mobile to test applications on multiple real devices.
* Executed the test cases manually and through test scripts and logged the results in the test report for every sprint.
* Attended the daily meetings with onsite and offshore QA Analysts to get and provide project (testing) status.
* Used HP Quality Center to report and track bugs and impediments.

**Environment**: Java, C+, J2EE, HTML, MS SQL Server, POS, QTP, SOAP UI, Quality Center, Rally, Android SDK, Silver Light, Mobile Devices for IOS, Android OS, HP ALM Quality Center 11.00, Windows mobile OS, Amazon Kindle fire, Test Flight, IMS Sales Force, Snagit 11, Zune, iTunes, Market Place, Play Store, Agile, Etc

**CareSource, Dayton, OH Sept 13 – Mar 16**

**QA Analyst**

CareSource is a nonprofit managed health care plan headquartered in Dayton, Ohio. It is the largest Medicaid plan in Ohio and one of the largest in the United States. The project was creating the application where customers can compare individual health insurance plans by providing zip code, date of birth and gender.  I was involved in testing the application that was used for checking the eligibilities, claim processing and claim status. My responsibility was to test the EDI (Electronic Data Interchange) database.

## Responsibilities:

* Implemented a uniform QA process for dev team, business members and test team to follow.
* Actively participated **Agile** and scrum meetings, review and developed test scenarios.
* Followed **Agile** Methodology to emphasize on real time communication over written documentation.
* Prepared automated scripts for Maintenance and Regression testing using **QTP**.
* Developed Test scenarios, Test Scripts and Test cases based on Requirements, Detail Specification Document’s and GAP documents
* Running smoke tests and daily health checks in QA environment to ensure services are up and running
* Conducted Functionality testing during various phases of the application using **QTP**
* Automated test scenarios for GUI, Functionality and performed data driven testing on the application inserting different data in excel sheet using **QTP**.
* Created test cases manually to perform different types of testing such as positive/negative, functional/regression, interface, black box, smoke/sanity testing, etc.
* Coordinated team of QA resources to perform the testing related activities through all phases of STLC
* Worked on different EDI scenarios for batch processing.
* Edit claims (EDI Claims) with UltraEdit.
* Validate the date from EDI transaction in the front end as well as back end.
* Backend Testing using SQL and Unix Shell Scripts
* Performed Database testing using SQL queries
* Performed Gap Analysis. Validate the date from EDI transaction
* Performed backend testing for data validation using **SQL Queries.**
* Document request/response XML's, test procedures and functional/technical findings from the test run
* Analyzed mandatory and the situational fields and compared with the user manuals for EDI.
* Used Quality Center to run test scripts and log defects.
* Conducted the defect report using Quality Center

**Environment:** Java, J2EE, .NET, Oracle, SOAP UI, SQL, Quality Center, **QTP**, DB2, Share point

**Hewlett Packard Company, Houston, TX April 11 – Aug 13**

**QA/Mobile Tester**

**Industry: Manufacturing & Product Engineering**

I am involved in HP Management web Applications and HP ILO Mobile Native App testing that manages from initial deployment to ongoing management and service alerting; Rapid Discovery and Remote Access: Inventory and deploy servers using Virtual Media and iLO Federation remotely; health and performance protection with advanced power and thermal control for maximum power efficiency. Agentless Management monitors core hardware and related alerts Integrated Remote Console capabilities include Keyboard, Virtual Media, Global Team Collaboration, and Video Record/Playback.

**Responsibilities:**

* Analyzed system requirements and developed detailed test plan and test cases for testing.
* Analyzed user requirements, attended Change Request meetings to document changes and implemented procedures for test changes.
* Interacted with the business analysis and developers in requirements analysis, review design documents, testing and documents which are developed in to Agile environment.
* Arranged daily meetings with onsite and offshore leads to get and provide project status.
* Followed **Agile Methodology** to emphasize on real time communication over written documentation.
* Worked with **mobile platforms simultaneously: iOS & Android**
* Validating Mobile native app on hand held mobile devices supporting iOS & Android for its functionality, usability and consistency
* Documented Test plans, Test Cases and decided schedules for Test Case execution
* Performed **functional testing of individual modules Easy Access application on iOS, Android, Windows Linux, VMware OS operating systems.**
* Used emulator and device anywhere to perform mobile testing for AUT.
* Worked with other **QA team members** in devising an effective defect reporting process that ensured test steps are properly documented, screenshots are taken at each execution step tie them to appropriate requirements.
* Conducted System Testing, Regression testing, GUI Testing and Cross Browser compatibility testing during the releases and interacted with the developers to resolve any technical issues
* Performed manual and functional testing on various parts of the application and used team track tool for offshore defect tracking and Quality Center for onsite defect tracking
* Tracked the bugs using **JIRA** bug tracking system.
* Performed Sanity and Smoke Testing of the application manually after each build.
* Developed and reviewed for positive and negative test scenarios.
* Performed Security Testing using Positive and Negative Testing to ensure appropriate user authentication.
* Mapped Requirements with Associate test cases using **HP ALM/QC**
* Raised issues and defects and documented them using **QUIX**
* Set-up, co-ordinate & conduct UAT testing with Business Analysts and end users after the applications were all set.
* Document **request/response XML's**, test procedures and functional/technical findings from the test run
* Data validation output thru XML, MIB Browser, Perl Scripts

**Environment:** Windows, J2EE, HP ALM, **Android OS, iPhone 4s ,5& 6,iPad**, Manual Testing, Jira, XML, T-SQL, MS Office Suite